

PROCESS IMPROVEMENT CERTIFICATION COURSES



| WHITE BELT | YELLOW BELT | GREEN BELT | BLACK BELT |
|--|--|---|--|
| Understand processes, process mapping and measurement | Knowledgeable about processes, process mapping and measurement | Experienced in process mapping and measurement | Skilled in process mapping and measurement and can teach others |
| Familiar with basic language and concepts of key PI methodologies | Knowledgeable in basic language and concepts of key PI methodologies | Experienced in using one or more key PI methodologies | Skilled using one or more key PI methodologies and can teach others |
| Familiar with DMAIC phases in executing process improvement projects | Familiar with DMAIC phases, steps and tools for each phase | Experienced in using DMAIC to execute a project, have used most common tools for each phase | Have used DMAIC to execute several projects, skilled with the most common tools |
| Know that there are many useful process improvement tools | Know the most common process improvement tools and how they are used | Have used the most common process improvement tools and know which others are available | Skilled with a range of process improvement tools and can teach others |
| Understand key components of systematic process improvement | Knowledgeable about key components of systematic process improvement | Experienced in delivering the key components of systematic process improvement | Able to create the key components of systematic process improvement in a novice organization |